



Can I drink the water?

The city of South Milwaukee (Zip Code 53172) is recommending a boil water advisory. You should use bottled water until further notice. If bottled water is not available tap water should be boiled.

How long do I boil the water?

Bringing water to a full rolling boil for 1 minute. After boiling, allow the water to completely cool before consumption. Boil tap water even if it is filtered (for example, by a home water filter, refrigerator filter, or pitcher that filters water).

What about water fountains and bottle filling stations?

They are not safe as they still use tap water and the water has not been boiled.

Can I wash my hands with the water?

Yes. Using soap, it is safe for washing your hands.

When can I drink the water?

Please wait until the city gives the all clear that it is safe to drink South Milwaukee tap water. Please monitor local media outlets, the South Milwaukee website, and other sources for information updates.

Is the water contaminated?

There is no testing to indicate that South Milwaukee tap water is contaminated. Due to equipment malfunction, there is concern that the water may not be safe. Testing is currently under way for bacteria. The order to not drink city tap water is a merely a precaution at this point, and we will continue to do further testing.

What if I drank South Milwaukee water on Sunday?

If you already drank or used the water on Sunday after 4:30 AM, please monitor for symptoms of diarrhea, cramps, nausea or headaches. Call your health care provider if you experience these symptoms.

What do I do if I feel sick?

If you experience symptoms of diarrhea, cramps, nausea or headaches you should contact your health care provider.

What if my water is brown or cloudy?

Let your water run at the lowest point of the house for 10-15 minutes. If after that it doesn't clear up, call the Health Department.

Can I cook with South Milwaukee tap water?

Please use boiled water or bottle water to cook with.



Can I take a bath or shower?

Adults may bathe or shower as usual, but please keep this to a minimum to conserve water. Infants should not be bathed in South Milwaukee tap water until further notice that the water is completely safe.

Can I brush my teeth with tap water?

No. Please do not use tap water to brush your teeth. Bottled water or cooled boiled water is recommended.

Can I wash dishes?

Yes, you can wash dishes as you normally would, except for dishes used by infants. Please wash these with bottled water or some other means. And remember to please conserve if at all possible.

Can I wash off my table?

Yes, if necessary.

Can I do laundry?

Yes, you can do laundry, if necessary.

Can I make infant formula with tap water?

No. Not until the water is deemed completely safe.

Can my pets drink the water?

Use bottled water for pets. No water from the tap should be consumed.

What about ice cubes?

You can consume ice cubes made at home with South Milwaukee tap water if they were made before Sunday morning at 4:30 AM. Do not use and dispose of any ice cubes that were made after early Sunday morning, and do not use ice cubes dispensed from an automatic icemaker until further notice that the tap water is safe to consume.

What about my pets?

Pets can get sick from some of the same germs as people. Give pets water or boiled water that has cooled.

Who do I call if I have more questions?

Dial 211 or the South Milwaukee Health Department at 414-768-8055.